

M.C.A.(Sem-III)

April-2023

Time:3 Hours

Total Marks: 80

N.B.

1) Question Number Q.1 is compulsory.

2) Attempt any three questions between Q.2 to Q.6.

- Q.1 A Write a short note of the following: Note Attempt Any four 20 M**
- 1 MIS in Digital firm
 - 2 Information systems
 - 3 one tool of Business intelligence
 - 4 Infrastructure
 - 5 SCM
- Q.2 A Define MIS. Explain the perspective, features, scope, component and objectives of MIS in detail 10 M**
- B Define Malware and Explain the 2 categories of Malware in detail. 10 M**
- Q.3 A Mention and explain the challenges of managing the IT Function 10 M**
- B List and explain the Components of CRM in detail 10 M**
- Q.4 A Explain Knowledge based system with its components 10 M**
- B Explain Data and information in detail. Mention the characteristics of Data and information separately. 10 M**
- Q.5 A Why do companies implement ERP software? 10 M**
- B Mention the effectiveness of the organization by using MIS 10 M**
- Q.6 A What is IS? Explain the component of IS in detail 10 M**
- B What is GDSS? What are the component of GDSS? Mention the advantages and disadvantages of GDSS. 10 M**
